THE PROVIDERS AT MARSHALL FAMILY PRACTICE



Pearl Carrillo, DO

Deborah Herrmann, M.D.



Lorenzo Romney, D.O.

Kurt Schroer, D.O.



Andrew Wyant, MD

Patti Day, FNP



Brenda Dodds, FNP

Chrissy Williams, FNP



OTHER PROVIDERS INSIDE FITZGIBBON MEDICAL CLINIC

Fitzgibbon Mental Health

Amber Drumheller, PMHNP Angie Woods, APMHNP Melissa Kleinschmidt, LPC

Marshall Surgical Associates

Roy Elfrink, M.D. (general surgery)
Jason E. Gault, D.O./M.B.A. (general surgery)

Marshall Women's Care

William Smith, M.D. (obstetrics/gynecology)
James Kerns, M.D. (obstetrics/gynecology)
Deanna Donnell, CNM (obstetrics/gynecology)
Megan Shepard, CNM (obstetrics/gynecology)

PATIENT PORTAL

Sign up for our secure, private patient portal for easy, convenient access to your medical home staff.



The portal allows you to:

- Schedule your own appointment through the patient portal
- Request prescription renewals*
- Ask a question about your health
- * Allow up to 48 hours for medication refills. For fastest response, please have your pharmacy send a medication refill request well before you will need the medication.

OUR MISSION

Marshall Family Practice is dedicated to:

- providing accessible, quality primary healthcare
- making the quality of life for those we serve better
- creating a respectful and caring environment

MARSHALL FAMILY PRACTICE

is located on the campus of Fitzgibbon Hospital
Fitzgibbon Medical Clinic
2305 S. Hwy. 65 | Building A
Marshall, MO 65340
(660) 886-7800, option 3
www.fitzgibbon.org/clinics

Your Family's Healthcare

made personal

Fitzgibbon Hospital complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, sex, national origin, disability, religion, age, sexual orientation or gender identity.

MARSHALL FAMILY PRACTICE

Your Patient Centered Medical Home





(660) 886-7800, option 3

EXTENDED Hours Available!

Marshall Family Practice is a service of



WHAT IS A MEDICAL HOME?

A medical home is not a building or house, but an important partnership between you, your family or caregivers, and your primary care provider and the supporting clinical staff. Together, we will make sure your health care needs are met. **YOU**, the patient, are at the center of your health care.

WHAT YOU CAN EXPECT FROM US

Our team includes a group of dedicated healthcare professionals: doctors, nurse practitioners, nurses, licensed clinical social workers and other support staff. An important emphasis is preventive care services based on your health needs, including basic screenings for depression and substance use.

Our team will:

- provide the most current, reliable, evidence-based primary medical care possible
- get to know you, your life situation and preferences; together we will decide what treatments align best with your goals of care
- listen to your questions and concerns
- help you learn about your health, making sure you understand options for care
- help you set personalized goals for staying as healthy as possible
- help you coordinate any healthcare you receive in other settings (inpatient care, mental health services, emergency care and/or specialty care)

WHAT WE EXPECT FROM YOU

- Keep your primary care team updated on your health, including if you have had any health care in other locations or changes in your medications
- Keep your appointments and be on time; to call promptly if you cannot keep the appointment
- Be prepared for appointments:
 - bring a list of any questions you may want to ask
 - bring a current list of medications, including over-the-counter preparations, herbal supplements or vitamins
- Learn what you can do to help keep yourself well, including setting goals important for your health
- Avoid going to the Emergency Room for care that can be delivered in the clinic

INTEGRATION OF MENTAL HEALTH SERVICES

Our primary care team includes a Behavioral Health Consultant (BHC), working side-by-side with primary care providers to improve and promote overall health. As a mental health professional, the BHC provides focused interventions to improve patient well-being. Physical health needs are supported by helping patients understand how small changes can result in big results for better health.

GROUP VISITS

We offer monthly group visits. Topics are chosen to help you in self-managing your disease. For

more information, call (660) 886-7800 and ask to speak to MFP Care Coordination.

OFFICE HOURS

Marshall Family Practice is open Monday through Friday, with extended hours available for your convenience.

We ask that you please arrive 15 minutes prior to your appointment; you may be rescheduled if you arrive late. Same-day appointments are available.

Advice during office hours . . . call (660) 886-7800 and you will be directed to the most appropriate staff person to assist you. You will have the option to leave a voicemail if needed. You may also contact us by secure email through the FitzChartTM Patient Portal.

After-hours care . . . there is a medical provider on-call after hours for assistance with help needed before the next business day. Call Fitzgibbon Hospital at (660) 886-7431 and ask for the medical provider on-call for the clinic.

INSURANCE PLANS

We accept most private insurance plans, including Medicare and Medicaid. If there is a co-payment or deductible for your plan, payment is expected at the time of service. If you have no insurance or face unexpected healthcare costs, payment arrangements can be made through our billing department at (660) 831-3700.

TRANSLATION SERVICES

We offer language translation services, which are available at no additional cost to you.